

Volunteer Information Sessions

2022/2023 Cruise Ship season



2022/2023 Cruise Ship Season

Commencing on 5 November 2022, the City of Burnie returns to being an active destination for visiting Cruise Ships.

During this time, Burnie expects to welcome 33 Cruise Ships and an estimated 48,000 visitors and 23,000 crew members.

Why are Information Sessions being held?

Information sessions are being held to provide an overview of Council's changed role and responsibilities for Cruise Ship visits following changes to our service delivery model.

Sessions will provide community members with an overview of volunteering activities that will be available through Council during Burnie's 2022/2023 Cruise Ship season. This will include previewing the content and technology that will be used in the new Visitor Experience Centre to support and supplement the Volunteer network and their communications with Cruise passengers. It will also be an opportunity for Volunteers to ask any questions.

When are Information Sessions planned for?

Three sessions have been scheduled for:

- Tuesday 13 September at **10am**
- Tuesday 13 September at **1pm**
- Wednesday 14 September at **5pm**

'Zoom' links will be available for anyone wishing to participate in the sessions remotely.

Where will the Information Sessions be held?

Sessions will be held at Braddon Hall in the Burnie Arts and Function Centre. Light refreshments will be available. 'Zoom' links will be available for anyone wishing to participate in the sessions remotely.

How do I register to participate via 'Zoom'?

Email volunteer@burnie.tas.gov.au advising your:

- preferred session (date and time),
- full name, and
- email address.

Can I register to be a Volunteer at a session?

Yes. A Council representative will be available to support Volunteers with the registration process at each session. Otherwise, Volunteer Registration documentation can be requested via volunteer@burnie.tas.gov.au.

Why Volunteer?

A celebrated fact of Burnie's Cruise Ship history is the passion, energy and commitment shown by our Volunteers. These attributes have contributed to a long-lasting impression of Burnie for Cruise Ships visitors and delivered a gold-class customer experience on behalf of the City.

Volunteering allows people to connect to their community and to make it a better place. New, existing and former volunteers are encouraged to attend and to share their past experiences.

What type of skills do I need to be a volunteer?

The most valuable skills a person can bring to any volunteer effort are compassion, an open mind, a willingness to do whatever is needed, and a positive attitude. Volunteers will be provided with appropriate induction and orientation to the activity they will be involved in.

Do Volunteers get paid for their service?

Volunteers do not receive any form of remuneration for their service. Volunteering is a contribution of time, effort and talent without financial gain. Council recognises its volunteers through a dedicated "Volunteer Thank You" function each year.

What happens after the Information Sessions?

Induction and orientation sessions will be held during October to ensure registered volunteers can successfully undertake their relevant volunteering activity.

How will this be communicated?

Keep an eye on Council's website or social media pages or subscribe to Council's Volunteer Network email distribution list by requesting to be added via volunteer@burnie.tas.gov.au.

Come along to a session and learn more!