

## YOUR RATES NOTICES ONLINE

You can now register to view your rates notices online. You will require your property ID number (which can be found on your current or previous rates notice) to complete the registration process, but once this is done, you can view and download your past and current rates notices through Council's website.

To register, please visit the address below and select the **Online Notices** option. If you don't already have an account, you can register with your email address.

[www.burnie.tas.gov.au/rates](http://www.burnie.tas.gov.au/rates)

## REGULAR RATES PAYMENTS

To make budgeting easier, did you know you can make rates payments as often as you wish by setting up regular bill payments through your online bank account? This is perfect for those who prefer regular payments rather than lump sum instalments.

From **30 August 2024** to **30 June 2025**, you could make:

- 11 equal **monthly** payments, or
- 22 equal **fortnightly** payments, or
- 44 equal **weekly** payments.

Try our rates payment calculator at:

[www.burnie.tas.gov.au/Rates-Calculator](http://www.burnie.tas.gov.au/Rates-Calculator)

## ADDITIONAL PAYMENT OPTIONS

By phone: 03 6430 5700.

In person: at 80 Wilson Street (cash, EFTPOS, or credit card)

Cashier hours are from 8:45am to 4:45pm Monday - Friday, closed public holidays.

See more information here:

[www.burnie.tas.gov.au/payments](http://www.burnie.tas.gov.au/payments)



Scan me for payment options

## APPLY FOR ASSISTANCE

Council is able to provide assistance to ratepayers who are experiencing financial hardship.

If you would like further information on how the Council can assist you please access our Financial Hardship Policy online at [www.burnie@tas.gov.au](mailto:www.burnie@tas.gov.au) or call us to have a confidential discussion.




## CONTACT US

 (03) 6430 5700

 [burnie@burnie.tas.gov.au](mailto:burnie@burnie.tas.gov.au)

 [www.burnie.tas.gov.au](http://www.burnie.tas.gov.au)

 **City Offices**  
80 Wilson Street, Burnie  
Cashier hours are Mon.-Fri. 8:45am - 4:45pm  
Closed public holidays.



Our papers have an ISO environmental certification and are milled from responsible forestry practices

Find us on



## YOUR RATES



## Explained

2024/25

A guide to how we are supporting and investing in our community

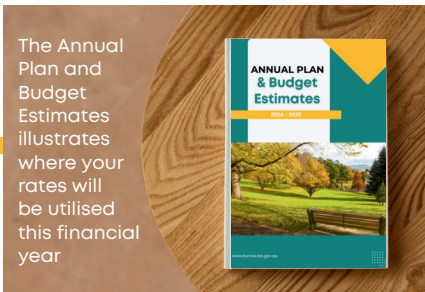


## UNDERSTANDING YOUR RATES

Your rates fund over 22 core functions and responsibilities, with services across Burnie including waste management, the aquatic centre, immunisations, environmental health, animal control, cemeteries, compliance and city planning – to name just a few.

Your rates also fund vital infrastructure such as roads, drainage, street lighting, bridges, footpaths and buildings, enhancements in our CBD and suburbs, community support such as grants, programs and events and maintaining our parks, reserves and sporting grounds and facilities.

Rates generate about 70% of Council's income but providing all these services costs more than the total rates we collect. Additional funding is provided through government grants and user fees.






## HOW ARE MY RATES CALCULATED

Your share of the total rate amount is set by the value of your property plus a service charge for waste and stormwater. Your rates also include a compulsory Fire and Landfill Levy which Council collects on behalf of the State Government. The Rates Resolution contains further details regarding how your rates are calculated and can be found at [www.burnie.tas.gov.au/rates](http://www.burnie.tas.gov.au/rates)

## PENSIONER REBATE

Eligible pensioners may receive a rebate of rates and charges on their principal place of residence. Pension cards eligible for a discount are:

-  Pensioner Concession Card (PCC)
-  Health Care Card (HCC)
-  Department of Veteran's Affairs 'Gold Card' endorsed with (TPI) or (DVA)

The applicant must be liable to pay the rates on the property that they occupy as their principal place of residence. In the case of joint ownership, at least one of the owners must meet the eligibility criteria. There is a limit of one remission per year per pensioner household.

Any pensioner who has not previously received a remission must complete an application form which is available from Council offices or website.

Pensioners who received a remission last year should automatically receive a remission this year. This will appear as a reduction on the rates notice.

## EXTENSION OF TRIAL PENSION RATES REMISSION SCHEME

The Burnie City Council is trialling a pro-rata Pension Discount for our ratepayers whose cards start after 1st July of the current year, provided they meet the same requirements as the Government Pension Remission Scheme.

The trial is available until 31 March 2025. The details of the trial can be found by visiting Council's website and searching **Pension Rates Remission Scheme**.

## HOW CAN I PAY MY RATES?

### Single Full Payment

To receive a 2% discount, please pay your full rates and any arrears by 30 August 2024

### 4 Easy Instalments

- 1st Instalment – 30 August 2024
  - 2nd Instalment – 29 November 2024
  - 3rd Instalment – 28 February 2025
  - 4th Instalment – 30 May 2025
- (See overleaf for regular rates payment options)

*Council offers a range of flexible options to help pay your rates*



Download and view your rates online  
Follow the prompts to register  
Enter your property ID number and your name EXACTLY as it appears on the Rate Notice